

COURSES MAPPED TO COMPETENCIES

COURSE or STUDY PROGRAM or PD EVENT	COMPETENCY	WHEN OFFERED	COST	PROVIDER	MODE	DETAILS	DURATION	URL
Medical Library Association - Professional Development	Varies	Varies	Varies. ALIA members are entitled to MLA member prices	Medical Library Association - USA	Varies	MLA host many webinars and online courses, along with more traditional land based classes and workshops. All of them are focused on health librarianship. Follow the link to a list of current courses	Varies	http://www.medlib-ed.org/catalogs/mla-webinars
Library Juice Academy	Varies	Varies	\$250-375 USD	Library Juice Academy	Online asynchronous	LJA offers a range of online professional development workshops for librarians and other library staff, focusing on practical topics to build new skills	Varies	http://libraryjuiceacademy.com/courses.php
Web Junction - the learning place for libraries	Varies	Anytime	Free once users create an account	OCLC Research	current and archived webinars and resources	WebJunction hosts free library-specific courses and webinars that are open to all. Each session covers a high-interest library topic presented by real-world practitioners and experts. Register to attend upcoming webinars, and view past webinar recordings. Topics include consumer health information, advocacy, budgeting, technology, staff training and more.	Varies	https://learn.webjunction.org/?_ga=2.63214891.523705953.1645496289-1843044152.1645496289
Shoosh podcast	Varies	Anytime	Free	Daniel McDonald Librarian, Darling Downs Health	Online	Shoosh is a conversation-style podcast with health librarians and those adjacent to the profession. There are 9 episodes currently available. It can be accessed directly from the shoosh site, https://shoosh.buzzsprout.com/ , or from podcast platforms such as Apple or Spotify or several others	Varies	https://shoosh.buzzsprout.com/
MLA 2025 Conference	Varies	April 29th - May 2nd 2025	\$1,272 USD	Medical Library Association - USA	Conference	The MLA '25 conference theme, "Bridging Tradition and Innovation," highlights the value of honoring traditional practices while embracing innovative solutions. Pittsburgh celebrates its history as a steel production hub while evolving into a center for healthcare and technology, showcasing its ability to innovate while remaining rooted in its past. In the same way, health sciences librarians have maintained our traditions while focusing on innovative practices.	4 days	https://www.mlanet.org/meetings-events/mla2025/
EAHIL 2025 Conference	Varies	June 9th - 13th, 2025, Lodz Poland	€ 440	European Association for Health Information and Libraries (EAHIL)	Conference	The main theme of the workshop is "IMAGINE". This multidimensional word is formed by the initial letters of the concepts that will be the motto of the planned workshops. IMAGINE: Inform, Manage, A.I., Grow, Integrate, Network and Explore.	5 days	https://eahil2025.umed.pl/
CHLA 2025	Varies	Tuesday 3rd June – Friday 6th June 2025. Vancouver, British Columbia	\$800 CAD	Canadian Health Libraries Association	Conference	The theme of the conference is Building Futures Together. Teaching and learning strategies and techniques. Diversity, equity, and social justice in health sciences libraries Emerging technologies, such as artificial intelligence, and their impact on health sciences libraries	4 days	https://chla-absc.ca/welcome_to_chla_2025.php?set_lang=english
LAI/CILIP Joint Annual Conference 2025	Varies	10th and 11th of April 2025. The Kingsley Hotel, Cork City, Ireland.	€ 424.64	Library Association of Ireland	Conference	The LAI/CILIP Ireland Joint Annual Conference 2025 will address the theme 'Shining Lights'. Future Stars: Showcasing excellent work from early career or junior Library Staff, Shining a Light: Showcasing Innovative Work, Beacons of Change: Libraries Leading Transformative Change, Illuminating the Path: Workforce Development and Succession Planning and Luminous Connections: Libraries and Community Engagement.	2 days	10th February 2025 – Library Association Of Ireland
IFLA 2025 World Library and Information Congress 2025	Varies	18th - 22nd August 2025. Astana, Kazakhstan	960 EUR	International Federation of Library Associations and Institutions	Conference	The main theme of the IFLA WLIC is "Uniting Knowledge, Building the Future". This is the first WLIC to be held in Central Asia, providing a unique opportunity for the library and information community to come together and share ideas and experiences. The call for posters is open for participants to showcase their work and ideas related to the conference theme.	5 days	https://2025.ifla.org/

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SLA 2025 Special Libraries Association Conference	Varies	7th - 10th June 2025. University of Pittsburgh, Pittsburgh, PA	\$800 USD	Special Libraries Association USA	Conference	This year's theme is "Creative Transformation", with programs and activities designed to foster innovative thinking and enhance your skills to meet the challenges, demands, and opportunities you face in the quickly changing information landscape. Sessions will focus on evolving tools and technologies, as well as shifting professional and institutional cultures and practices, domestically and abroad. Attendees will engage in discussions about both the shared and unique ramifications of these changes to their specialties, their abilities to impact them, and the myriad perspectives and responses available to them.	3.5 days	https://sla2025.eventscribe.net/aaStatic.asp?SFP=R0NEVIdIVFVAMjA4MDdAR2VuZXJhbCBJbmZvcmlhdGlvbg
21st HLI Conference	Varies	10th October 2025. William Angliss Institute Melbourne Australia	Price info coming soon	Health Libraries Inc	Conference	This years conference theme is cultivating knowledge: Nurturing health librarianship. Plant the seeds of knowledge, tend to emerging trends and harvest the benefits	1 day	https://hlinc.org.au/news-events/2024-conference/#:~:text=The%2021st%20HLI%20Conference%20will,William%20Angliss%20Institute%2C%20in%20Melbourne.
NNLM	Varies	Anytime	Free	Network of the National Library of Medicine	Archived webinars	Browse recordings of past NNLM webinars from Jan 1, 2020 - current. To see curated playlists by topic, audience, or region, visit the NNLM YouTube channel.	Varies	https://nnlm.gov/training/recordings
Health Information Management Conference 2025	Varies	29th - 31st October 2025 QT Hotel, Canberra	Varies	Health Information Management Association Australia	Conference	The theme for this year's conference is "Health Information Management: Leading Innovation, Empowering Communities, Shaping the Future." The theme emphasises the critical role of Health Information Management in driving innovation, empowering communities, and shaping the future of healthcare. This theme highlights the transformative potential of Health Information Management in advancing healthcare systems, improving patient outcomes, and fostering greater community health.	3 days	HMAA Conference – Health Information Management Association of Austral
Health in Australia: a quick guide	1	Anytime	Free	Canberra: Parliamentary Library, 2018	Online	Gives an overview of the responsibilities of national and state governments, the role of private health insurance, health care spending, workforce data, and Australia's rank in global health indicators. Provides links to detailed sources.	Self-paced	https://www.aph.gov.au/About_Parliament/Parliamentary_departments/Parliamentary_Library/Research/Quick_Guides/2018-19/HealthAust
The Australian health system	1	Anytime	Free	Australian Government Health Department	Online	Learn about the role that the Australian Government plays in our health system.	Self-paced	https://www.health.gov.au/about-us/the-australian-health-system
Australian Health and Social Care Systems and Policy (HHB1204) - Victoria University	1	Can be studied as a single unit - register your interest for more information	\$1164 AUD	Victoria University	Online	This unit (HHB1204) introduces students to the Australian healthcare system and policies. It explores the public versus private health sectors and the role of the different levels of government in healthcare delivery. It demonstrates how Australian healthcare systems compare with other regional and global health systems. It provides a comprehensive introduction to the diversity of the health workforce, health management and health decision making in Australia. Students are introduced to some key international health policies that inform local health policies. It introduces health policy development process and role of stakeholders in policy.	Varies	HHB1204 - Australian Health and Social Care Systems and Policy Victoria

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Understanding the Australian Health Care System (PDC50215) - CQUniversity	1	Anytime	110 AUD	CQUniversity	Online	This online micro-credential introduces the role of governments in the contextual provisions of healthcare in Australia and our recent health reforms. It outlines the multiple systems of health care, the major types of health services available, models of care and the health considerations of vulnerable groups within Australia	Self-paced	https://www.cqu.edu.au/courses/825957/understanding-the-australian-health-care-system#ScCoursePageStructuresAndAvailabilities
AI for Healthcare: Equipping the Workforce for Digital Transformation	1	Check the website	Free, pay for extra benefits	The University of Manchester and NHS England	Online	Learn how artificial intelligence is transforming healthcare and how it can be used to support change in the healthcare workforce. Understand the basic concepts, challenges and opportunities of AI in healthcare systems.	5 weeks with 2 hours of weekly study required	https://www.futurelearn.com/courses/artificial-intelligence-in-healthcare
Ebsco Support tutorials	2	Anytime	Free	EBSCO	Online	Short video tutorials for hospital and medical audiences, showing features and search techniques for products using the EbscoHost interface.	Varies – 4 min to 10 mins each.	http://support.ebsco.com/tutorials/
Systematic approaches to searching the health sciences literature	2	Anytime	Free	Harvey Cushing/Whitney Medical Library, Yale University	Online	This series of tutorials cover the fundamental concepts and general procedure of searching the health science literature in a systematic manner.	Self-paced. Each video is around 10 mins.	http://library.medicine.yale.edu/tutorials/subjects/systematic-reviews
Cochrane handbook for systematic reviews of interventions	2	Anytime	Free	Higgins JPT, Green S (editors), published by the Cochrane Collaboration	Online	The Handbook is the official guide for authors preparing Cochrane reviews. The website version is updated regularly.	Self-paced	http://community.cochrane.org/handbook
HTA 101: Introduction to health technology assessment	2	Anytime	Free	US National Information Center on Health Services Research and Health Care Technology	Online	This course gives health librarians a foundation in health technology assessment, including the integral step of locating relevant literature.	Self-paced	https://wayback.archive-it.org/org-350/20240307194906/https://www.nlm.nih.gov/nichsr/hta101/ta10103.html
Medical terminology course	2	Anytime	Free	Des Moines University	Online	This is a starter 'mini-course' which teaches the basic concepts of medical language, looks at main body systems, and explores eponyms and generic drug groups. Quizzes are included. [Note US spelling is used.]	Self-paced	http://www.dmu.edu/medterms/
Medical Terminology Specialization	2	Check the website	Free	Coursera	Online	This specialization is intended for anybody that is interested in developing skills in medical language or preparing for further studies in the medical field. Learners will be able to identify common prefixes, suffixes, roots and abbreviations so they can recognize most medical terms used by medical professionals. Learners will also have an understanding of the structure of an electronic health record and extract vital information from it. Moreover, learners will gain basic knowledge of the anatomy and diagnoses related to all 10 main organ systems.	Self-paced	https://www.coursera.org/specializations/medicalterminology?action=enroll
EndNote Training	2	Anytime	Free	EndNote	Online	Sharpen your EndNote research and writing skills with video tutorials	Self-paced	https://www.youtube.com/user/EndNoteTraining
PubMed Online Training	2	Anytime	Free	National Library of Medicine	Online	Tutorials, tours, webcasts and videos	Varies	https://www.nlm.nih.gov/bsd/disted/pubmed.html
Introduction to evidence-based practice. Online tutorial.	2,7	Anytime	Free	Duke University Medical Centre Library & Archives	Online	A self-paced tutorial which shows how to compose a well-built clinical question, devise effective search strategies in PubMed, and identify criteria to judge the validity of a study.	One hour + practice cases	https://guides.mclibrary.duke.edu/ebptutorial
Ovid webcasts	2,7	Anytime	Free	Wolters Kluwer Health	Online	Archive of webcasts discussing health information skills and sources – most presenters are academics, with moderation by an Ovid/WKH representative.	Varies	https://tools.ovid.com/ovidtools/videos.html

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Cochrane Learning Live	2,7	Anytime	Free	Cochrane	A program of live and archived webinars	Cochrane Learning Live is a series of monthly webinars aimed at anyone interested in learning skills or gaining knowledge and experience relating to Cochrane activities. The series is managed by Cochrane's Learning and Support Department. The webinars are open to anyone wanting to learn in the Cochrane environment, be they complete beginners or seasoned experts.	40 - 60 mins	http://training.cochrane.org/cochrane-learning-live
JBI Comprehensive Systematic Review Training Program - short courses	2,7	Varies	Varies	JBI Education and Flinders University	Online	The three or five-day Program prepares researchers and clinicians to develop, conduct and report robust, high quality systematic reviews of different evidence types in order to provide the strongest possible evidence to inform decision making or clinical guideline development in healthcare.	3-5 days	https://jbi.global/education/systematic-review-training
Cochrane interactive learning	2,7	Anytime	Varies	Cochrane	Online	Developed by world-leading experts, this course provides over 17 hours of self-directed learning on the complete systematic review process for both new and experienced review authors.	Self-paced	https://training.cochrane.org/interactivelarning
Australian Bureau of Statistics: Data Explorer user guide	2,7	Anytime	Free	ABS	Online	A free online tool which allows you to search, explore and manipulate detailed ABS statistics	Self-paced	https://www.abs.gov.au/about/data-services/data-explorer/data-explorer-user-guide
Finding and Using Health Statistics	2,7	Anytime	Free	National Library of Medicine	Online	This course for librarians and students in health sciences describes different types of health statistics, how they are collected, and where they can be found.	Self-paced	https://www.nlm.nih.gov/oet/ed/stats/index.html
Australian EBP Librarians' Institute 2025	2,7	2025 dates coming soon	Price info coming soon	Australian EBP Librarians' Institute	Residential workshops	The Australian Evidence-Based Practice Librarians' Institute (AEBPLI) is an introduction to Evidence-Based Practice, focusing on question building, searching, critical appraisal of the literature, and advanced topics related to systematic reviews. Facilitated by health sciences librarians from Australia and the US, the curriculum combines content in engaging large group lectures with small group sessions for practising concepts. It is a four-day immersive residential program for hospital and academic librarians to work together in a supportive environment. The 2025 curriculum is designed for hospital and academic librarians and is also suitable for clinical researchers and research assistants undertaking systematic reviews.	5 days	https://sites.google.com/site/australianebpli/home
Evidence Based Practice for LIS Professionals	2,7	14th July - 18th August	\$550 ALIA Members \$730 Non members	ALIA	Online	This course will provide participants with the knowledge, practical skills and tools that enable the evidence-based practice mindset and approaches in day-to-day professional practice and service delivery. The course focuses on applying evidence-based practice and approaches to real life scenarios and settings.	5 weeks with 5 hours study per week required	https://www.alia.org.au/EventDetail?EventKey=EBPLI0725&_zs=2ueso&_zl=riQG3
Creative Commons Certificate	3	Varies	500 USD	Creative Commons	Online	The CC Certificate powers you with knowledge to better advise your institution on creating and engaging with openly licensed works. You will learn how to adapt and innovate on existing openly licensed materials—keeping your institution's knowledge base relevant and up to date. You will also learn how to best support learners accessing a wider array of open knowledge resources. Finally, the Certificate equips you with skills needed to meet open licensing requirements increasingly present in government and foundation grants and contracts.	10-week course	https://certificates.creativecommons.org/about/packages/

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Copyright for librarians	3	Anytime	Free	Australian Copyright Council	Online	A collection of copyright resources for librarians	Self-paced	https://www.copyright.org.au/search?page=1&category=LZI
Australian Copyright Council Training	3	Varies	\$100 AUD	Australian Copyright Council	Online	Each year, the ACC conducts workshops, live online and face to face seminars on various aspects of copyright	1 hr webinars	Australian Copyright Council
ALACC Library and Archive Copyright Training	3	2nd July 2025	\$70 members, \$300 non members AUD	Australian Libraries and Archives Copyright Coalition	In person	This training aims to arm librarians, archivists and information professionals with the knowledge and skills to tackle copyright in their day-to-day roles within collecting institutions.	10am-4pm	https://tinyurl.com/mrxrpbfa
Controlled vocabulary and thesaurus design trainee manual	3	Anytime	Free	ALCTS Program for Cooperative Cataloguing and Library of Congress Cataloger's Learning Workshop	Online	Course discussed basic principles for design of controlled vocabularies, and illustrates how to implement these. It comprises eight sessions on thesaurus concepts, display, navigation and maintenance.	Self-paced	http://www.loc.gov/catworkshop/courses/thesaurus/pdf/cont-vocab-thes-tee-manual.pdf
Institutional Repository Management and Outreach	3	2025 dates coming soon	\$375 USD	Library Juice Academy	Online	This class is an introduction to IRs both practically and conceptually. It covers the role of IRs in higher education and libraries and dives into the nuts and bolts of IR administrative responsibilities, including policy writing, online content management, editorial workflows, permissions and access restrictions, and outreach strategies. Most critically, this course provides a foundational knowledge base or IR managers navigating the complicated world of open access publishing. The main objective of the course is to prepare and equip IR managers with the skills needed in their ongoing digital stewardship work.	6 weeks	https://libraryjuiceacademy.com/shop/course/276-institutional-repository-management-and-outreach/
Introduction: Fundamentals of the NLM® Classification	3	Anytime	Free	National Library of Medicine	Online	Module 1. Overview of the NLM Classification; Module 2. Using the Online NLM Classification; Module 3. Components of NLM Call Numbers; Module 4. General Principles; Module 5. Table G; Module 6. Form Numbers; Module 7. Bibliographies and Related Materials; Module 8. Classification of 19th Century Works and Early Printed Books; Module 9. Diachronic Works	Self-paced	https://www.nlm.nih.gov/tsd/cataloging/trainingcourses/classification/intro_010.html
Medical Subject Headings : Learning resource database	3	Anytime	Free	National Library of Medicine	Online	This tutorial is designed to help you: •Understand the purpose and structure of the Medical Subject Headings (MeSH) and •Use MeSH to search MEDLINE®/PubMed® for medical literature and information.	Self-paced	https://learn.nlm.nih.gov/documentation/training-packets/T000101112/
NISO webinars (National Information Standards Organization)	3,5	Anytime	Varies	NISO – National Information Standards Organisation	Online	Webinars covering a range of data curation and information management topics. There is a registration charge to sign up for each webinar; however the slides and partial transcript are viewable on the NISO site after the event.	Varies	https://www.niso.org/events

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Introduction to Project Management	4	June and November 2025	250 USD	Library Juice Academy	Online	Project Management is a fast-growing discipline and set of techniques useful in all professional fields. Join Robin Hastings in this 4-week course on Project Management as she takes you through the basics of how to manage projects efficiently and effectively.	4 weeks	https://libraryjuiceacademy.com/shop/course/027-introduction-to-project-management/
Charting a Course for the Future through Strategic Planning	4	May 2025	250 USD	Library Juice Academy	Online	Strategic planning is another element of leadership and management about which much has been written. In this course, you will explore strategic development from a user and empathy design perspective that engages all stakeholders in identifying challenges and participating in constructing a vision for the future. In addition, you will examine futures thinking as a strategy to help set a course for goals that are just within reach but which also help stretch existing notions of where the organization is headed.	4 weeks	https://libraryjuiceacademy.com/shop/course/075-future-through-strategic-planning/
Motivating Your Staff: Strategies for Supervisors	4	Anytime	Free, you will need to fill in an online form	Infopeople	Archived webinars	Would you like to learn new methods of encouraging and inspiring motivation in your staff? Understanding what motivation is and how it works, is a critical management and leadership skill. This one hour webinar will explore the application of Herzberg's Motivation-Hygiene Theory (also known as Herzberg's Two Factor Theory).	1 hr	https://infopeople.org/civcrm/event/info?reset=1&id=783
Demonstrating Library Impact with Data	4	Anytime	Free, you will need to fill in an online form	Infopeople	Archived webinars	In this hour-long webinar, you'll learn how to develop and implement an outcomes-based evaluation framework that is easy to manage and makes sense for your library. You'll get the tools to design a logic model that will guide your data collection and set targets to show your success and inform learning. After attending this webinar, you'll feel confident that you can use evaluation to improve your programs and services and report on impact in your community.	1 hr	https://infopeople.org/civcrm/event/info?id=772&reset=1
Making Training Stick: An Interactive Webinar for Supervisors	4	Anytime	Free, you will need to fill in an online form	Infopeople	Archived webinars	In this interactive and informative webinar, Terry, Andrew and Brenda will introduce supervisors to "transfer of training" in order to help them understand various tools and strategies to support their staff in using more of their learning on the job. They'll also explain the critical differences that supervisors make in the success and/or failure of employee training in any organization.	1 hr	https://infopeople.org/civcrm/event/info?id=726&reset=1
Sparkle Library Customer Service Training	4	On request	\$450/module\$3,600 AUD for 8 sessions,	Sparkle Training	Video conferences (recorded live) and workbooks	Sparkle is tailored to address each Library's specific issues and requirements and key methodologies include how to: Create a culture of service excellence using the BEAMS principals. Deliver positive customer service to internal and external customers. Support angry and distressed customers in your library. Use DISC Personality Profiling to meet and exceed your customer's expectations.	8 one hour sessions	https://sparkletraining.com.au/sparkle-library-customer-service-training/e-learning-for-libraries/
Mitigating COVID-19 When Managing Paper-Based, Circulating, and Other Types of Collections	4	Anytime	Free	Institute of Museum and Library Services	Online archived webinar	A discussion of how libraries, archives, and museums can help mitigate COVID-19 when working with paper-based, circulating, and other types of collections. The presentation was followed by a question and answer period.	1 hr	https://www.ims.gov/webinars/mitigating-covid-19-when-managing-paper-based-circulating-and-other-types-collections
Statistics Toolbox	4	Anytime	Free	NHS Health Education England	Online	This Toolbox has been developed, together with a recommended supplementary dataset, to enable Library and Knowledge Services (LKS) staff to collect local staffing, financial and activity data and make effective use of this for service improvement and reporting to stakeholders.	Self-paced	https://library.hee.nhs.uk/quality-and-impact/data-and-statistics/statistics-toolbox

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Blockchain & Decentralization for the Information Industries	5	Anytime	Free	School of Information at San José State University	Online archived MOOC	This course will attempt to introduce the technologies behind Blockchain, outline guidelines for how and where Blockchain might be used within the Information professions, discuss other related emerging systems, and generally make students more capable of critically evaluating claims and services regarding blockchain. We are assuming no prerequisite knowledge of blockchain in the design of the course, but are expecting interest and self-motivation to learn.	12 hours self-paced	https://school.sjsu.edu/blockchain-mooc
AI & Libraries	5	Anytime	Free	UAB Alumni	Online	This session feature Dorothy Ogdon, UAB Emerging Technologies Librarian, and will provide a brief introduction to artificial intelligence as a technology, examples of current library-initiated projects in the United States and Europe, and predictions about ways students and scholars may use this tool in their future work.	1 hr	https://www.youtube.com/watch?v=AnTR_ubb1LU
Webinar: What's in it for me? AI and machine learning for librarians	5	Anytime	Free	National and State Libraries Australasia (NSLA)	Online	A panel of library and information professionals joined us for a jargon-free webinar about their experiences with AI, and how libraries and librarians are thinking about using these technologies to their advantage, followed by questions and discussion.	1.5 hours	https://www.nsla.org.au/resources/webinar-ai-machine-learning
ACRL ULS Discussion Forum: Applications & Implications of AI in Academic Libraries	5	Anytime	Free	Association of College & Research Libraries	Online	Recording of the December 3, 2019 ACRL ULS Technology in University Libraries Committee Discussion Forum: Applications and Implications of AI in Academic Libraries	1 hour 15 mins	https://www.youtube.com/watch?v=9QeEdhUWQUo
Interprofessional Healthcare Informatics	5	On demand	Free	University of Minnesota	MOOC Coursera	Examine theories and frameworks for interprofessional healthcare informatics. Describe the role of standards in electronic health records. Analyze benefits and issues related to electronic health records. Relate informatics to evidence-based practice, decision support, and quality improvement. Describe eScience and new research enabled by big data. Describe ethical implications of interprofessional healthcare informatics	11 hours Self-paced	https://www.class-central.com/mooc/657/coursera-interprofessional-healthcare-informatics
Certified Health Informatician Australasia examination	5	On demand	\$520 for AIDH members \$730 for non-members	Health Informatics Society of Australia (HISA), Health Information Management Association of Australia (HIMAA), and Australasian College of Health Informatics	Online examination following self-directed learning	Certification provides recognition of health informatics knowledge and skills. Candidates require an undergraduate degree plus experience working in a health information role.	Self-paced. enrol any time. You will have 90 days from enrolment to undertake the	www.healthinformaticscertification.com
Trends and Advancements for Library Resource Discovery	5	Anytime	Free	Association for Library Collections & Technical Services	Online	Working with continuing resources: emerging trends and advancements for library resource discovery - Marshall Breeding	1 hr	https://www.youtube.com/watch?v=qgwtfxFyu2A
The IFLA Internet Governance Guide for Libraries	5	Anytime	Free	International Federation of Library Associations	Online	Provides a basic understanding of Internet Governance issues, covering topics which are essential to the work of libraries, including public access, censorship, digital rights, freedom of expression, and net neutrality, amongst others are essential to the work of libraries	Self-paced	https://www.ifla.org/publications/node/91768?og=30

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XR: Virtual, Augmented & Mixed Reality in the Library	5	Anytime	Free, you will need to fill in an online form	Infopeople	Archived webinars	XR (extended reality) is the umbrella term for the emerging technologies of Virtual, Augmented or Mixed Reality. Understanding the state-of-the-art for use in libraries is crucial for those considering integrating XR into collections and programming. In this webinar we examine the technology and programs working in libraries today and offer a road map and playbook for either expanding or beginning to use XR in libraries.	1 hr	https://infopeople.org/civcrm/event/info?id=858&reset=1
Protecting Your Online Privacy: Risks And Strategies	5	Anytime	Free, you will need to fill in an online form	Infopeople	Archived webinars	The topic of online privacy is growing in importance as people realize the long-term ramifications of not being privacy-aware. This webinar will cover why protecting one's online privacy is now so critical and what can happen when one doesn't. We'll also look at various concrete methods and tools you can use to help insure online privacy as much as possible. This webinar will be of interest to: Library staff wanting to learn more about privacy issues for either themselves or for library users.	1 hr	https://infopeople.org/civcrm/event/info?id=728&reset=1
AI in Healthcare Specialization	5	Check the website	Free	Stanford via Coursera	MOOC	In this specialization, we'll discuss the current and future applications of AI in healthcare with the goal of learning to bring AI technologies into the clinic safely and ethically. This specialization is designed for both healthcare providers and computer science professionals, offering insights to facilitate collaboration between the disciplines.	1 month at 10 hours a week	https://www.coursera.org/specializations/ai-healthcare
ALIA HLA Video creation made easy in Canva	6	1st May via Zoom 1:00pm-2:00pm	\$35 ALIA members \$65 non members	ALIA/Health Libraries Australia (HLA)	Online	This hands-on workshop will show you how to use Canva to create engaging and professional videos for library promotion and education resources. This session covers: Editing a Canva video template Image and text editing, adding animations and effects Playing with AI features Using Canva record and screen capture People who have prior experience with Canva will get the most out of this session. There will be hands-on activities. Participants will need access to a Canva account prior to the webinar.	1 hr	https://hla.alia.org.au/video-creation-made-easy-in-canva/
Prescription for Information: Addressing health information literacy	6	Anytime	Free	MLA course (funded by National Library of Medicine)	Online	This tutorial looks at the challenges posed for patients by limited health literacy, discusses librarians' strategies for providing consumer health information resources and services.	Self-paced	https://slideplayer.com/slide/10504074/
MedlinePlus: Power searching for hidden treasures	6	Anytime	Free	Infopeople - presenter is Kelli Ham	Online	Webinar showing search techniques to answer a range of consumer health questions using MedlinePlus and extending into PubMed for complex queries.	1 hr	https://infopeople.org/civcrm/event/info?reset=1&id=421
Instruction in Libraries and Information Centers: An Introduction (2020)	6	Anytime	Free	Laura Saunders and Melissa A. Wong, Windsor & Downs Press,	Online	This book offers clear guidance on writing learning outcomes, designing assessments, and choosing and implementing instructional strategies, framed by clear and accessible explanations of learning theories.	Self-paced	https://iopn.library.illinois.edu/pressbooks/instructioninlibraries/

COURSES MAPPED TO COMPETENCIES


COURSE or STUDY PROGRAM or PD EVENT	COMPETENCY	WHEN OFFERED	COST	PROVIDER	MODE	DETAILS	DURATION	URL
Online Instructional Design	6	April 2025	\$250 USD	Library Juice Academy	Online	Are you responsible for developing an online workshop or course? Although the task may sound daunting, this four-week course will navigate participants through course design and delivery. Following Wiggins and McTighe's principle of backward design, this course first focuses upon learning outcomes, then addresses assessments and instructional materials which align with those learning outcomes. The course concludes with discussion on learning activities and tools to increase online student engagement. This course is a companion to the Online Instructional Delivery course.	4 weeks	https://libraryjuiceacademy.com/shop/course/266-online-instructional-design/
Online Instructional Delivery	6	May 2025	\$250 USD	Library Juice Academy	Online	This four-week course walks participants through the instructional delivery and facilitation of an online course. The course pays attention to instructor social presence and feedback. This course delves into online instructor strategies for pacing online students on task and remedying student misbehavior in the online classroom. A companion course for participants who have taken the Online Instructional Design course.	4 weeks	https://libraryjuiceacademy.com/shop/course/267-online-instructional-delivery/
Online Learning Design for Educators Specialization	6	Check the website	Free	Coursera	Online	This specialization is for educators seeking to improve and expand their repertoire of online teaching skills related to the design, development and delivery of effective and engaging online courses and lessons for school age and adult learners.	Self-paced	https://www.coursera.org/specializations/online-learning-design-educators
ACRL Scholarly Communication Toolkit	7	Anytime	Free	Association of College & Research Libraries	Online	The toolkit is an educational resource primarily directed to librarians to assist them with: 1.integrating a scholarly communication perspective into library operations and programs and 2.preparing presentations on scholarly communication issues for administrators, faculty, staff, students, or other librarians. The Toolkit includes short overview essays on key scholarly communication issues and highly selective lists of other sources of information on these topics, and copies of presentations, handouts, and similar material	Self-paced	http://acrl.libguides.com/scholcomm/toolkit
Critical Appraisal Skills Programme (CASP)	7	Anytime	£6 - £167.40	The Critical Appraisal Skills Programme (CASP), is part of the Oxford Centre for Triple Value Healthcare Ltd (3V) portfolio.	Online	These courses will look at the appraisal of different study types, working through a published paper, and looking at making sense of the statistics used in research.	Self-paced	https://casp-uk.net/products/
Critical appraisal online course	7	Anytime	From £125 for 30 days' access	Critical Appraisal Company	Online	Teaches the steps of critically appraising clinical research publications, in 27 segments.	Eight hours	http://www.criticalappraisal.com/online-course/introduction
Evidence Summaries writing for EBLIP journal	7	EOIs issued as required	Voluntary	Evidence Based Library and Information Practice EBLIP journal	Online	Volunteer writers are regularly sought to critically appraise specific research articles in information science. Contributors agree to write two evidence summaries per year, for two years. Address Expressions of interest to the Associate Editor, EBLIP.	2-year commitment	https://journals.library.ualberta.ca/eblip/index.php/EBLIP
Research to Publication	7	Anytime	Varies	BMJ Initiative with University of California	Online	Eight courses with 52 modules lasting more than 200 hours—everything from developing good research questions and the best and most ethical study designs (given local circumstances), through to reporting studies accurately and understanding what editors and peer reviewers are really looking for.	Self-paced	https://rtop.bmj.com/

COURSES MAPPED TO COMPETENCIES

COURSE or STUDY PROGRAM or PD EVENT	COMPETENCY	WHEN OFFERED	COST	PROVIDER	MODE	DETAILS	DURATION	URL
Biostatistics in Public Health Specialization	7	Check the website	Free	John Hopkins Universtiy via Coursera	MOOC	This specialization is intended for public health and healthcare professionals, researchers, data analysts, social workers, and others who need a comprehensive concepts-centric biostatistics primer. Those who complete the specialization will be able to read and respond to the scientific literature, including the Methods and Results sections, in public health, medicine, biological science, and related fields. Successful learners will also be prepared to participate as part of a research team.	Approx. 2 months	https://www.coursera.org/specializations/biostatistics-public-health
Research Data Management Librarian Academy (RDMLA)	7	Anytime	Free	Course is offered by the Research Data Management Librarian Academy (RDMLA) Partnership with financial support from Elsevier.	Online	The RDMLA curriculum focuses on the essential knowledge and skills needed to collaborate effectively with researchers on data management. The curriculum features Eight Online Self-paced Learning Units that cover topics such as the foundations of research data management (RDM), research culture, advocating and marketing for RDM services in libraries, project management, an overview of research data management tools and etc.	Self-paced	https://www.canvas.net/browse/simmonsu/courses/research-data-management
Certified Professional Health specialisation program	8	Varies	Free	Health Libraries Australia ALIA	Online	HLA aims to help health library staff to identify courses and learning programs that will contribute to their professional development, and if desired to gain recognition as a Certified Professional (Health).	Self-paced	https://www.alia.org.au/Web/Web/Careers/ALIA-CPD-Scheme-Specialisations.aspx
MLA Competencies Self-Assessment	8	Anytime	Free	Medical Library Association - USA	Online	This free MLA learning offering introduces you to the newly revised MLA Competencies for Lifelong Learning and Professional Success and allows you to rate your skills and use your ratings to plan your professional development	1 hr	https://www.mlanet.org/courses/mla-competencies-self-assessment/
JoHILA - Journal of Health Information and Libraries Australasia	8	Anytime	Free	ALIA/Health Libraries Australia (HLA)	Online	JoHILA publishes articles about health library and information research and practice in the Australasian region. JoHILA is an open access journal.	Self-paced	https://www.johila.org/index.php/Johila
Skilltype Talent Tools for Libraries	8	Anytime	Free	Skilltype	Online	Access thousands of the library industry's training resources all in one place	Varies	https://www.skilltype.com/

ALIA HLA COMPETENCIES






COMPETENCY AREA	DESCRIPTION
<p data-bbox="108 533 124 566">1</p>  <p data-bbox="331 524 497 586">The health environment</p> <p data-bbox="161 651 544 792">The health sciences, and the health and social care environment, and the policies, issues and trends that impact on those environments.</p>	<p data-bbox="600 474 1465 533">A health library and information professional maintains current knowledge of health and social care systems in Australia, including developments in:</p> <ul data-bbox="611 544 1481 965" style="list-style-type: none"> • the health and social care, research and education sectors; • health systems research, policy development, and models of care; • research into illness and disease, and into prevention and wellness; • health sciences professions, their education frameworks and academic pathways, registration and professional development requirements, and library and information services needs; • the legal and regulatory frameworks for health systems and professions; • policies and standards of relevant government, corporate and professional bodies; • ethical issues in health and health information practice; • the parent organisation's structure and aligning with the organisation's strategic direction.
<p data-bbox="108 1093 124 1126">2</p>  <p data-bbox="331 1075 561 1137">Reference and research services</p> <p data-bbox="161 1207 528 1292">Health reference and research services and delivering best practice information services.</p>	<p data-bbox="600 1030 1433 1146">A health library and information professional is an expert in the delivery of reference and information services that connect users with the information that they need at the right time and place, and in the right format, through:</p> <ul data-bbox="611 1158 1465 1536" style="list-style-type: none"> • information needs analysis; • reference and research consultation services; • designing expert literature search strategies; • sourcing and delivering information resources in customised formats; • liaison, embedded, informationist or clinical librarianship activities; • design and delivery of alerting services; • participating in systematic and other types of literature reviews; • supporting and participating in conducting well-designed knowledge and evidence syntheses; • participating in policy review and compliance auditing.



COMPETENCY AREA	DESCRIPTION
<div data-bbox="89 232 577 315" style="background-color: #e67e22; color: white; padding: 5px; display: flex; align-items: center;"> 3  Resources </div> <p data-bbox="161 371 544 454">The management of health knowledge and information resources in a variety of formats.</p>	<p data-bbox="600 192 1461 275">A health library and information professional knows and has the ability to manage and contribute to their organisation's evidence base comprising all types of health data, information, and knowledge, through:</p> <ul data-bbox="611 293 1445 857" style="list-style-type: none"> • collection analysis, development and management; • procurement, negotiating with publishers and providers of resources, and licensing; • rights management; • protecting and preserving knowledge and resources, and ensuring they are discoverable; • monitoring publishing trends; • copyright compliance; • cataloguing, classification, MESH and other schema; • thesauri, subject indexing and metadata; • digitisation and digital repository management; • database design; • organisational policy/procedure creation and use; • organisational data and systems integration; • research data management.
<div data-bbox="89 943 577 1070" style="background-color: #f1c40f; color: white; padding: 5px; display: flex; align-items: center;"> 4  Leadership and management </div> <p data-bbox="161 1099 520 1155">Leadership and management theory and practice.</p>	<p data-bbox="600 920 1469 1037">A health library and information professional knows and applies leadership and management theory, selecting actions that are appropriate to the situation, driving and/or contributing at a personal level and a service level through:</p> <ul data-bbox="611 1048 1437 1626" style="list-style-type: none"> • strategic and business planning; • service improvement; • human resources management; • budgets, financial management and fiscal accountability; • risk management; • project management; • space, facilities and technology management; • policy and procedure development and application; • review and evaluation of library and information services and programmes; • marketing, public relations, advocacy and communications; • leading and inspiring teams; • influencing key stakeholders; • understanding equity, multicultural, diversity and cultural issues; • horizon scanning for innovative service and practice improvements.



COMPETENCY AREA	DESCRIPTION
<p data-bbox="108 257 130 293">5</p>  <p data-bbox="331 241 544 309">Digital, ehealth and technology</p> <p data-bbox="161 371 552 539">The digital and ehealth context, and the technology and systems used to manage data, information and knowledge resources in the delivery of library and information services.</p>	<p data-bbox="600 197 1414 282">A health library and information professional is aware of, understands, is involved with, and uses information and communications technologies, including:</p> <ul data-bbox="611 293 1469 882" style="list-style-type: none"> • library management systems; • web and network management services; • mobile technologies and applications, including systems interoperability; • identity management and authentication systems; • industry standards relating to eResource management (e.g. link resolvers, Knowledge Base and Related Tools (KBART), Shared Electronic Resource Understanding (SEUR), COUNTER and SUSHI, APIs etc); • content, learning, research data, repository, and database management systems; • business intelligence systems; • electronic medical records, patient portals, computerised physician order sets, and integration of point-of-care knowledge resources; • understanding data analytics and 'data as evidence' in clinical decision-making, policy and research contexts; • understanding the principles of cybersecurity and information privacy.
<p data-bbox="108 1019 130 1055">6</p>  <p data-bbox="331 1003 523 1070">Health literacy and teaching</p> <p data-bbox="161 1122 555 1238">Health literacy, curricular design and instruction, and teaching the information skills associated with evidence-based practice.</p>	<p data-bbox="600 947 1465 1032">A health library and information professional understands adult education methods and the skills related to educating and training others, and has the ability to:</p> <ul data-bbox="611 1043 1477 1391" style="list-style-type: none"> • conduct training needs assessments; • identify and integrate existing educational and vocational frameworks and benchmarks; • develop, deliver and evaluate training programmes; • engage in and or/develop consumer health literacy programmes; • use instructional methodologies, including innovative technologies and technology-enhanced learning; • model evidence-based information practice, that is, identify the need for information; search the literature; find, critically appraise and synthesise evidence; and manage references for literature reviews.
<p data-bbox="108 1518 130 1554">7</p>  <p data-bbox="331 1518 539 1554">Health research</p> <p data-bbox="161 1626 520 1711">Health research and the application of health research methodologies.</p>	<p data-bbox="600 1451 1437 1509">A health library and information professional understands and practices scientific research methods, including:</p> <ul data-bbox="611 1520 1453 1944" style="list-style-type: none"> • quantitative and qualitative research methods; • interpreting and presenting data and statistical analyses; • data science, research data management, 'big' data, and data analysis; • conducting research, quality improvement and innovation projects; • critically examining and filtering research literature from many related disciplines; • promoting scholarly communication; • facilitating knowledge translation and evidence-based practice that incorporates sources of patient data as well as published evidence; • promoting open science and open access to government-funded research outputs.



COMPETENCY AREA	DESCRIPTION
<div data-bbox="89 232 579 309" style="background-color: #4CAF50; color: white; padding: 5px; display: flex; align-items: center;"> 8  Professionalism </div> <p data-bbox="165 371 379 427">Health information professionalism.</p>	<p data-bbox="603 197 1461 282">A health library and information professional maintains currency of professional knowledge and practice and upholds professional standards and values through:</p> <ul data-bbox="611 293 1477 712" style="list-style-type: none"> • membership and participation in their professional associations; • undertaking formal and informal continuing professional development activities; • maintaining professional certification through the ALIA Health Specialist PD Scheme¹ to achieve the competency; • conducting research and publishing in the professional literature; • teaching and mentoring others; • advocating for the health information professions; • collaborating with other professionals to improve health care, health literacy and access to healthcare information; • contributing to society through sharing specialist knowledge and expertise.

Notes on how to use the Competencies

- Health librarians, from novice to expert, need a basic understanding of each Competency Area.
- The Descriptions provide examples to indicate the scope of the Competency Areas. It is unlikely that a librarian will have full knowledge of each of these examples; rather, they illustrate the range of competencies that may be encountered.
- Job (or position) descriptions define the scope of practice and the depth of knowledge, skills and responsibilities required for different position levels.²
- Job descriptions are likely to focus on a few of the Competency Areas.

¹ ALIA. Health Specialisation. Accessed 5th Nov 2018
<https://membership.alia.org.au/pdinfo/specialisations/health-specialisation>

² ALIA. Work level guidelines for library and information services. Accessed 5th Nov 2018.
<http://www.alia.org.au/sites/default/files/documents/LIS%20Work%20Level%20Guidelines%2016052013.pdf>

